

Product



Branch Source Capture

Streamline Retail Deposits at the Back Counter, Teller and ATM



Thousands of financial institutions are capturing check images in their branches, eliminating expensive courier contracts and paper-intensive processing delays. The resulting efficiencies have created significant cost savings, streamlined processing and positively impacted funds availability.

Branch Source Capture

Branch Source Capture from Fiserv provides Web-based tools to capture high volumes of check images in the back office of your branches. Imagine image capture being as simple as an operator scanning checks or sophisticated enough to facilitate capture, item correction, batch and deposit balancing and image quality control. These functions can be performed in-house or outsourced through Fiserv. No matter how you want to deploy capture technologies today, we offer the flexibility to support the workflow processes to meet your current needs and the scalability to grow with your remote deposit capture strategy.

Advantages of Branch Source Capture

Branch capture is a winning investment for both your financial institution's internal operations and the customer experience. You will streamline check processing, minimize operating costs and reduce expensive courier costs.

Benefits to Your Financial Institution

- Reduced check transportation costs
- Faster funds availability
- Accelerated processing
- More flexible transit deadlines
- Expedited exchange and posting
- No more microfilm
- Integration to image exchange options like the Fiserv Clearing Network

By spreading check processing work more evenly across the day you can eliminate peak staffing and deadline challenges. Achieve a stronger competitive service advantage by extending branch hours and improving funds availability for your customers.

Branch Source Capture also provides more accurate and timely responses to customer service inquiries. Minimize check handling and potential posting errors, and address the many risks and business challenges of retail deposit processing.

Easy to Install, Easy to Use

Branch Source Capture give you the complete flexibility—based on transaction volume—to determine when deposits are scanned, stored and transmitted to your central operations or a Fiserv center for downstream processing. All that is required at the branch is a check image scanner and a computer with access to your Intranet.



Fiserv, Inc. (NASDAQ:FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers.

Fiserv provides three options when implementing branch capture:

Capture Only

- Basic batch capture with IQA analysis and rescan support
- Teller captures a batch, and addresses image quality problems
- No amount keying, code line corrections or balancing

Capture and Correct

- Teller captures a batch, and addresses image quality problems
- Corrects item amounts and balances to batch total

Capture and Balance

- Capture of batches of deposits
- Teller captures the batch, addresses IQA problems
- Interface to sort pattern logic for document identification
- Staff keys amounts and corrects code lines
- Balancing is performed at the batch or deposit level
- Support for adjustments, adds, moves and deletes

Duplicate detection protects against double-postings. Built-in monitoring allows management to review the progress of the daily capture operation for a group of branches or reference historical activity to research problems or handle customer inquiries.

Complete Retail Deposit Solutions

In addition to Branch Source Capture at the back counter, Fiserv offers other image capture solutions for retail deposits:

Teller Source Capture

Provide image capture at the front counter and integrate with your existing teller application. Your tellers capture deposit images as a step in handling the deposit, while the customer is present. Check data and images are used by your teller application to assist in processing the deposit and can be displayed as needed to assist the teller with transaction balancing. Teller Source Capture supports automated recognition of item amounts, image quality inspection, and transmission of the verified transaction data and images to Fiserv or your central operations area for further processing.

ATM Source Capture

Customers can make convenient, envelope-free deposits at your image-enabled ATM. Minimize deposit errors and empty envelope fraud, while reducing the need for advice notes with reduced exceptions and adjustments. The cost of servicing your ATM drops significantly by eliminating daily trips to pick up checks.

Source Capture Solutions: Proven Technology and Design

Source Capture solutions help you optimize all sources of deposit gathering by leveraging a single, Web-based platform across multiple touchpoints. As a result, you can keep operations processing, maintenance, training, risk analysis and support under tighter control.

Connect With Us

For more information, please call us toll-free at 1-800-872-7882 or visit our website at sco.fiserv.com



Fiserv, Inc.
255 Fiserv Drive
Brookfield, WI 53045

800-872-7882
262-879-5322
getsolutions@fiserv.com
www.fiserv.com